

Outcome	SO 1 - Delivering a range of housing services that address community requirements.			Status
Project	SP 01 Facilitate new affordable housing for people unable to access the housing market	Q1 Task	SP 01.1 Prepare a revised draft Affordable Housing Guide	Fail
		Q2 Task	SP 01.2 Prepare a revised draft Affordable Housing Guide	Achieved
		Q3 Task	SP 01.3 - Consult on a revised draft Affordable Housing Guide	Fail
		Q4 Task	SP 01.4 Publish a new Affordable Housing Guide	Fail

Comments/ Remedial Action
Delay due to staff changes, preparation of draft guide to begin Q2
Draft guide is currently being prepared.
The draft version is still being prepared; once agreed consultation can begin.
Awaiting completion of Local Plan before this can be prepared

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Project	SP 02 Improve the current housing conditions across the public/private sector stock.	Q1 Task	SP 02.1 Public Sector - Deliver a programme of kitchen, bathroom, heating and electrical renewals to maintain decency within the Council stock	Achieved
		Q2 Task	SP 02.2 Public Sector - Deliver a programme of kitchen, bathroom, heating and electrical renewals to maintain decency within the Council stock. Private Sector- Organise a promotional event to improve thermal performance and gas safety in the private sector.	Achieved
		Q3 Task	SP 02.3 Public Sector - Deliver a programme of kitchen, bathroom, heating and electrical renewals to maintain decency within the Council stock. Private Sector- Hold an awareness event and proactively target vulnerable households.	Achieved
		Q4 Task	SP 02.4 Public Sector - Deliver a programme of kitchen, bathroom, heating and electrical renewals to maintain decency within the Council stock. Private Sector- Continue to proactively target vulnerable households	Achieved

Comments/ Remedial Action
We continue to make good progress in completing the 2012-13 improvements programme whilst preparing new tenders for these works for the next 5 years.
Public Sector: Continuing to deliver a programme of capital improvements to the Council's Housing stock.  Private Sector: Event scheduled to take place on 30.10.12 at Swadlincote Town Hall. Home vehicle will be available to provide energy advice and free energy saving gadgets. Promotion within the Town Hall will include information & advice on gas safety, fire safety, health & housing and flooding.
Public Sector: Continuing to deliver a programme of capital improvements to the Council's Housing stock.  Private Sector: Event held on 30 Oct at the Town Hall with Fantastic Home vehicle also attending to provide energy advice and free energy saving gadgets. Advice and information inside the Town Hall was available on gas safety, fire safety, health & housing, and flooding.
Public sector: Delivered the programme of capital improvements to the Council's Housing stock.  Private Sector: Delivered energy efficiency improvements via DECC funding scheme

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Project	SP 03 Enabling people to remain in their own homes for longer	Q1 Task	SP 03.1 Submit tender for Housing Related Support Service in South Derbyshire	Achieved
		Q2 Task	SP 03.2 Continue with work to form a Consortium to deliver community alarm monitoring across Derbyshire	Achieved
		Q3 Task	SP 03.3 Work towards moving Careline to a new location at Oakland Village	Achieved
		Q4 Task	SP 03.4 Move Careline to Oakland Village and launch Consortium	Achieved

Comments/ Remedial Action
The tender was submitted to Derbyshire County Council on the 10/07/2012. We await the decision in late August.
An external consultant has now been appointed and is making good progress in co-ordinating the project toward delivery in April 2013.
Notice has been given on our existing accommodation and plans are being put in to place to manage the move to the new centre
Careline moved operations to Oakland Village on April 3rd. The new warden services contract commenced on 1st April 2013.

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Project	SP 04 - Review, consider and implement the applicable requirements of the Localism Act as it relates to the Housing Service	Q1 Task	SP 04.1 Begin Housing consultation by undertaking (2) Member seminars in order to consider the key principles of a new Tenancy Strategy	Achieved
		Q2 Task	SP 04.2 Continue Housing consultation with providers and stakeholders	Achieved
		Q3 Task	SP 04.3 - Prepare Committee reports and draft new Tenancy policies/strategies	Achieved
		Q4 Task	SP 04.4 Publish and implement the new Housing Tenancy Strategy and new Allocations Policy	Achieved

Comments/ Remedial Action
2 Elected Members seminars delivered in May 2012 on a number of Housing policy and legislative proposals.
The Allocations Policy is undergoing amendments and will be presented to Committee in November.
Additional preference and Local connection changes for Armed Forces personnel have been implemented and a draft Allocations Policy is currently being written to present at March Committee
A draft allocations policy is subject to further revisions ahead of submission to June committee. The Designated Persons changes were approved by committee on 18th April and will commence shortly.

Outcome	SO 2 - 'Safer' Communities			Complete
Project	SP 05 - Review objectives & targets of the Safer Neighbourhood Warden to prevent ASB and enviro-crime	Q1 Task	SP 05.1 Recruit a Senior Safer Neighbourhood Warden. Consult with Members regarding the key priorities and targets of the Safer Neighbourhoods Wardens service	Achieved
		Q2 Task	SP 05.2 Outsource the stray dog collection service. Adapt the Safer Neighbourhood Wardens operational procedures based on the outcomes of the consultation	Achieved
		Q3 Task	SP 05.3 - Implement a performance monitoring and management framework to track the delivery of revised procedures and targets	Achieved
		Q4 Task	SP 05.4 Implement a communications strategy to inform stakeholders of the activities of the service	Achieved

Comments/ Remedial Action
Gareth Evans recruited. Internal dialogue with other relevant services to review the service priorities
Stray dog service outsourced to Crowfoot kennels. New procedures issued to officers about stray dogs, dog fouling investigations, fly tipping investigations, and dog noise investigations
Action templates for the new procedures introduced into Flare. Customer feedback monitoring has started along with specific case reviews, Monthly reports of SNW action has now been implemented.
Senior Safer Neighbourhood Warden blog started. Annual work plan developed for 2013/14

Outcome	SO 2 - 'Safer' Communities			Complete
Project	SP 06 - Work with Partners to ensure diversionary activities are being delivered in 'target' locations.	Q1 Task	SP 06.1 Attend Safer Neighbourhood meetings and identify hotspot locations	Achieved
		Q2 Task	SP 06.2 Work with Partners to implement summer diversionary activities	Achieved
		Q3 Task	SP 06.3 - Evaluate the summer diversionary activities	Achieved
		Q4 Task	SP 06.4 Provide feedback on the summer diversionary activities evaluation to the Safer Neighbourhood meetings	Achieved

Comments/ Remedial Action
Hotspot areas were agreed as Hilton and Newhall to arrange activities each week day of the summer holidays. Activities include Ozbox, Street Dance, Arts and Craft, pottery and sporting futures
Daily activities held at both venues between 2pm and 4pm for the entire 6 week summer holiday period. Initial feedback very positive.
Over 250 young people attended the sessions over the summer period. Each person was asked to identify their favourite session and these will be used for planning for 2013
Key finding from evaluating the summer vibe sessions was that the attendees were young than hoped for, Planning is now under way to ensure older children attend Summer Vibe 13

Outcome	SO 2 - 'Safer' Communities			Complete
Project	SP 07 - Ensure 'Safer Neighbourhoods' funding is being used effectively to combat local crime and disorder issues	Q1 Task	SP 07.1 Identify issues and encourage local projects at the Safer Neighbourhood meetings and support potential applications	Achieved
		Q2 Task	SP 07.2 Identify issues and encourage local projects at the Safer Neighbourhood meetings and support potential applications	Achieved
		Q3 Task	SP 07.3- Identify issues and encourage local projects at the Safer Neighbourhood meetings and support potential applications	Achieved
		Q4 Task	SP 07.4 Identify issues and encourage local projects at the Safer Neighbourhood meetings and support potential applications	Achieved

Comments/ Remedial Action
3 Project applications received and approved in the first quarter. This is usually the quietest quarter... Projects funded include security to Aston Church and Etwall Saturday Night Project.
4 applications received 2nd quarter for funding towards Roller shutters on Mease Pavilion, a new Boxing facility in Swadlincote, A Youth Shelter in Aston on Trent and equipment for Business Watch
4 Applications received in Q3; Smart Water kits for Etwall NHW, CCTV at Hilton Village Hall, music sessions for Willington Arts Festival and the William Allitt 4G Debate Group
5 more projects funded as part of the Big Pot including Security at Hilton Harriers FC, security container for Youth of Hatton, Music equipment for Barrow Youth Group and an Inflatable MUGA for SDS

Outcome	SO 2 - 'Safer' Communities			Complete
Project	SP 08 - Develop a Protocol with all relevant Partners with a view to resolve neighbourhood disputes quickly and effectively.	Q1 Task	SP 08.1 Liaise with Police and Other Partners to identify gaps in existing service levels	Achieved
		Q2 Task	SP 08.2 Draft new protocol and distribute to Partners for comment	Achieved
		Q3 Task	SP 08.3 - Gain approval for and implement new Protocol	N/a
		Q4 Task	SP 08.4 Evaluate success of the new protocol	N/a

Comments/ Remedial Action
We have discussed this with the police and have started to receive more neighbour disputes earlier; We have also started drafting a protocol which will need to go to partners for consultation.
Certain parts of protocol implemented and working well however police call centre have rejected the proposal of forwarding low level complaints direct to ASB Officer
Due to new Government legislation ASB White paper, now reviewing ASB Policy document, which will impact on how we deal with Neighbour disputes.
See above