

Finance and Management Committee Strategic and Service Success Areas Quarter 2, 2016

Appendix B



18 days

18 days target

Average time taken for processing new benefit claims. Back on track after slippage in first quarter.



Training

Motivated workforce

Corporate training and development programme reviewed and next stage commenced.



DFGs

Budget confirmed

SDDC has been allocated £336,000 for Disabled Facilities Grants. Additional resources have been applied for.



BI Team

Established

Officer appointed in Community and Planning and project office established.



Website

Digital for all

New supplier has been chosen and new look designs approved. New design will be mobile and tablet responsive.

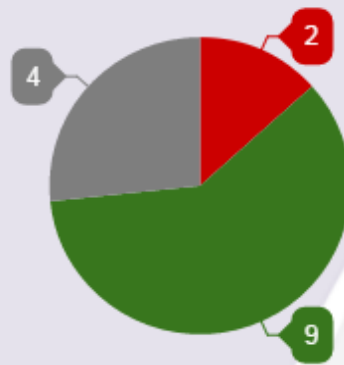


MSP

Sport stars

Melbourne Sports Park officially opened. Facilities support football, tennis, rugby and cricket.

F+M Performance Overview



Red (13.33%) Green (60%) Annual Target (26.67%)



Registers

Minimising risk

Updated risk registers are now shown as appendices to the Performance Board. Financial risk register reported in October.



100.96%

Target 99.9%

Rent collected from current/former tenants as a percentage of rent due. This figure takes into account void loss.



Report

Year of success

The SDDC Annual Report for 2015-2016, detailing successes against the Corporate Plan, has been approved.



Assets

New Strategy

Housing Asset Management Strategy has been approved, with action plan to follow.