HouseMark

data | analysis | intelligence | insight | solutions

South Derbyshire District Council

2017/18 Data Feedback

Agenda

- Cost inputs & peer group

- Data analysis by function
    - Overheads
    - Housing Management
    - Responsive and void works
    - Major works and cyclical maintenance
   - Estate services

SDDC – cost inputs & peer group
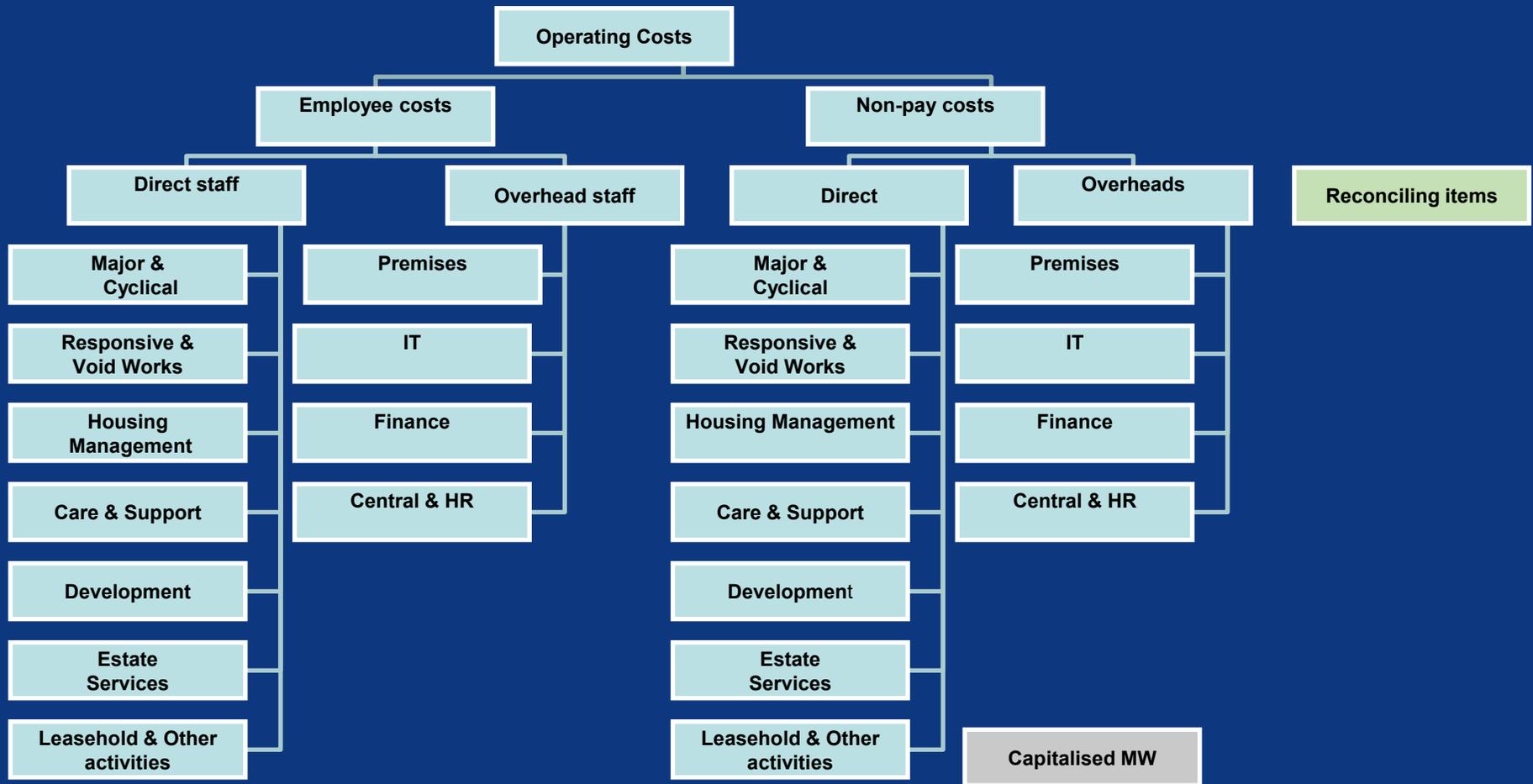
- Peer Group – National LAs
- Cost per property metrics

Overheads

Overheads as a % of operating costs
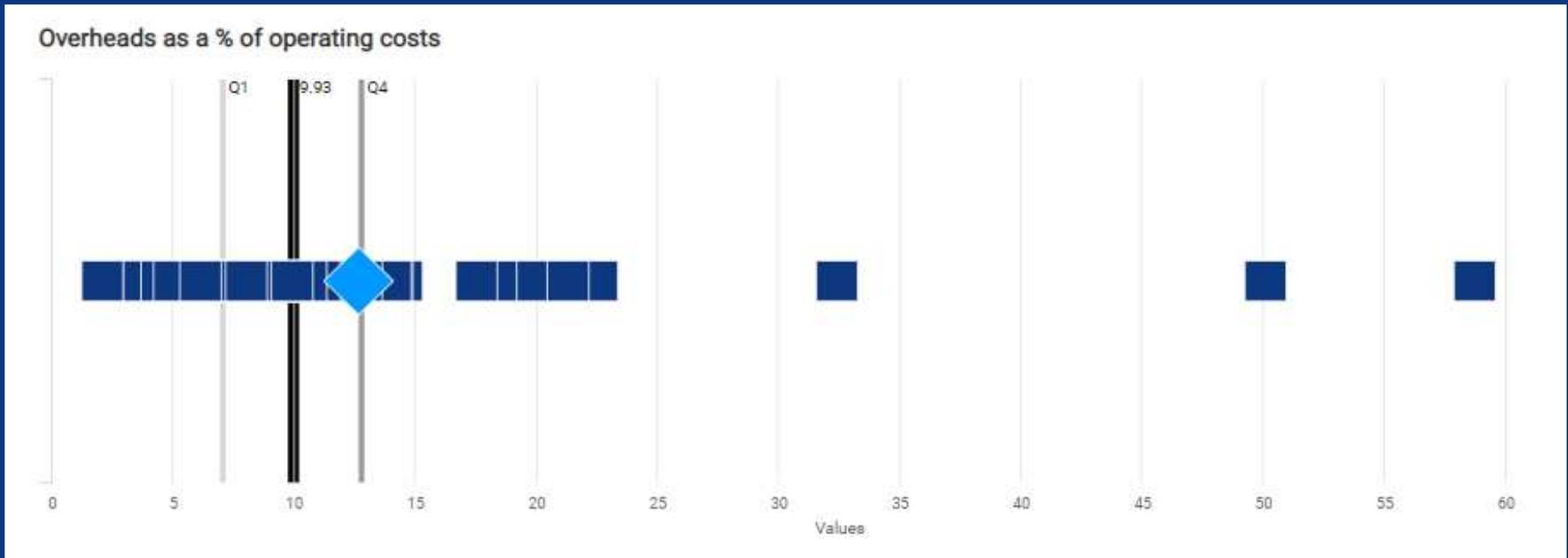
Max value	58.69%
Upper quartile	12.75%
Median	9.93%
Lower quartile	7.06%
Min value	2.07%
Your organisation	12.67%

SDDC
17/18 – 12.67%
16/17 – 13.47%
15/16 – 11.59%

Housing Management

Direct CPP of housing management
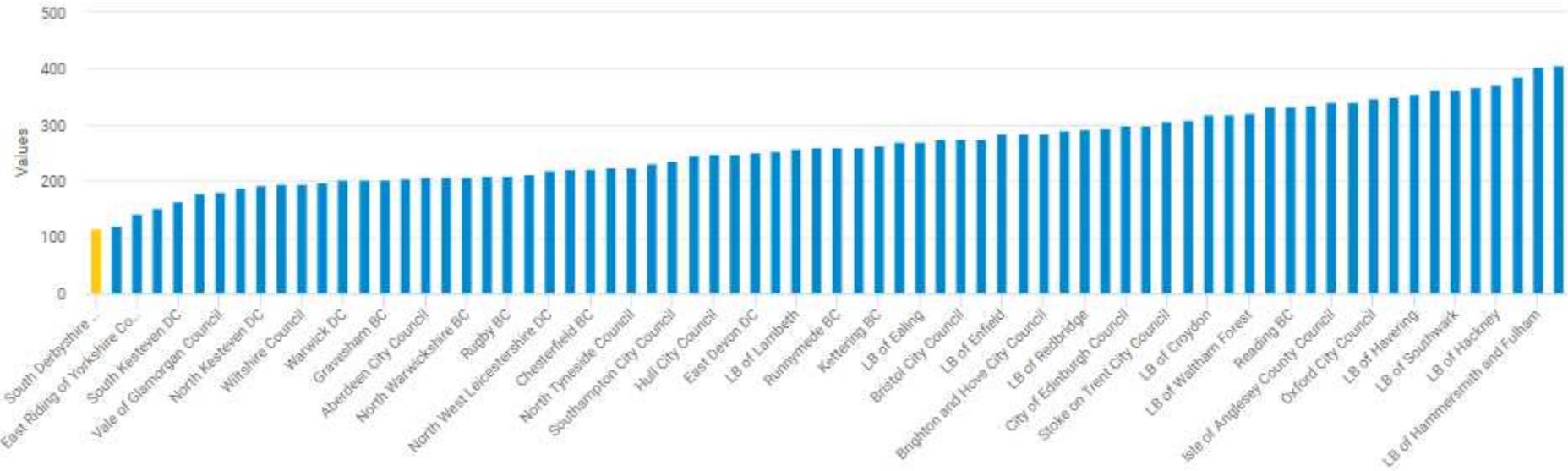
|	
Max value	£406.78
Upper quartile	£315.06
Median	£260.44
Lower quartile	£208.31
Min value	£116.43
Your organisation	£116.43

SDDC
17/18 - £116.43
16/17 - £112.08
15/16 - £115.39

Housing Management functions

Direct CPP of housing management
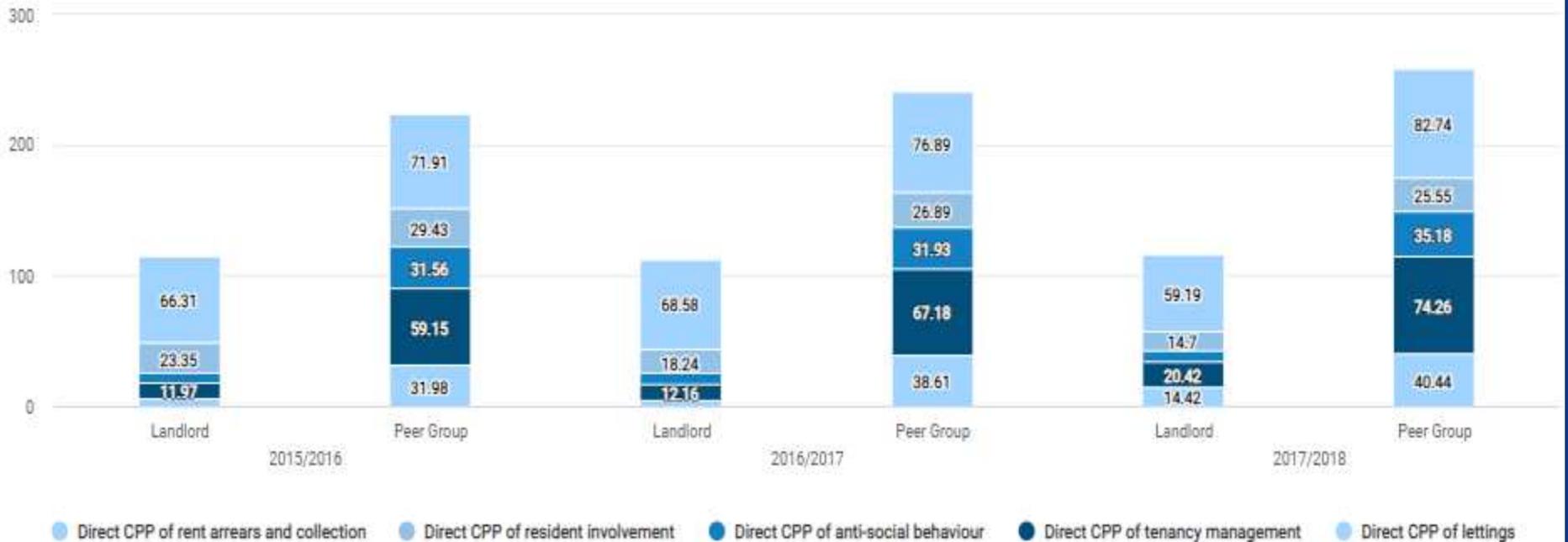
Housing Management performance

Rent collected %

`1`

100.21%

▼ Down from 100.85%

Current tenant arrears %

`2`

1.83%

▲ Up from 1.61%

Former tenant rent arrears %

`2`

0.89%

▲ Up from 0.75%

Write-offs %

`1`

0.1%

▼ Down from 0.21%

Average re-let time

`1`

20.6

▲ Up from 19

Void loss %

`1`

0.62%

▼ Down from 0.78%

Tenancy turnover

`2`

6.83%

▼ Down from 9.11%

% of properties vacant

`1`

0.64%

▼ Down from 0.76%
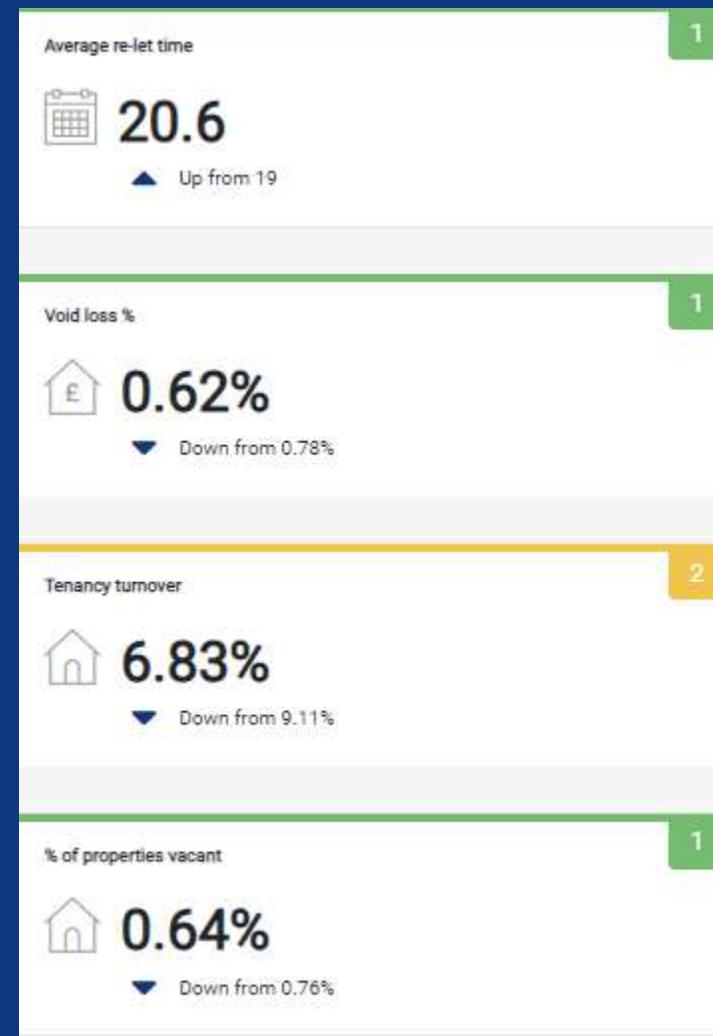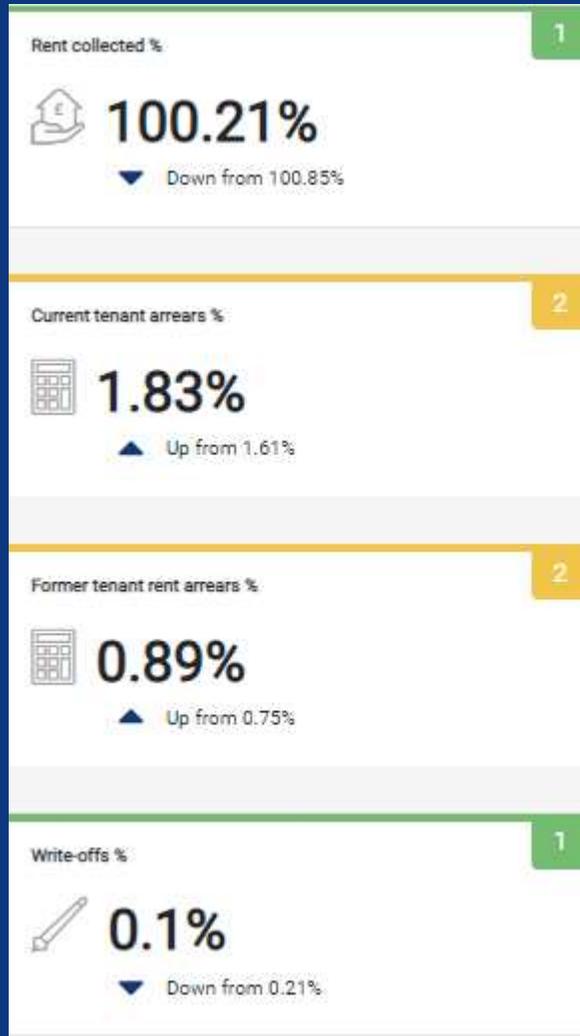
Responsive repairs & void works

Direct CPP of responsive repairs & void works
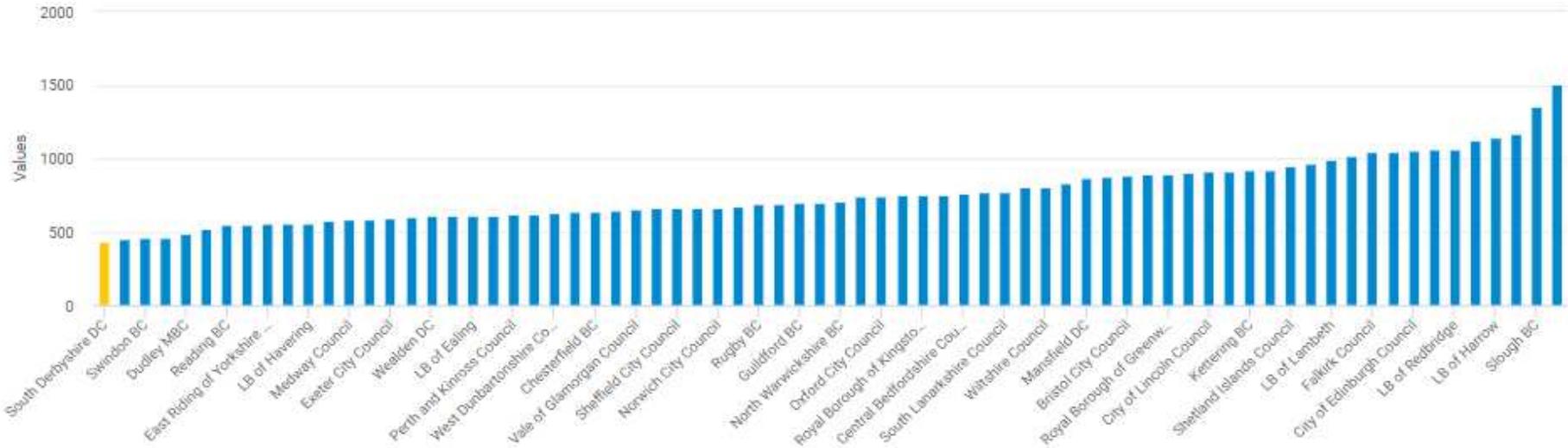
Max value	£1507.04
Upper quartile	£906.76
Median	£703.42
Lower quartile	£610.41
Min value	£432.06
Your organisation	£432.06

SDDC
17/18 - £432
16/17 - £510
15/16 - £556

Responsive Repairs Performance
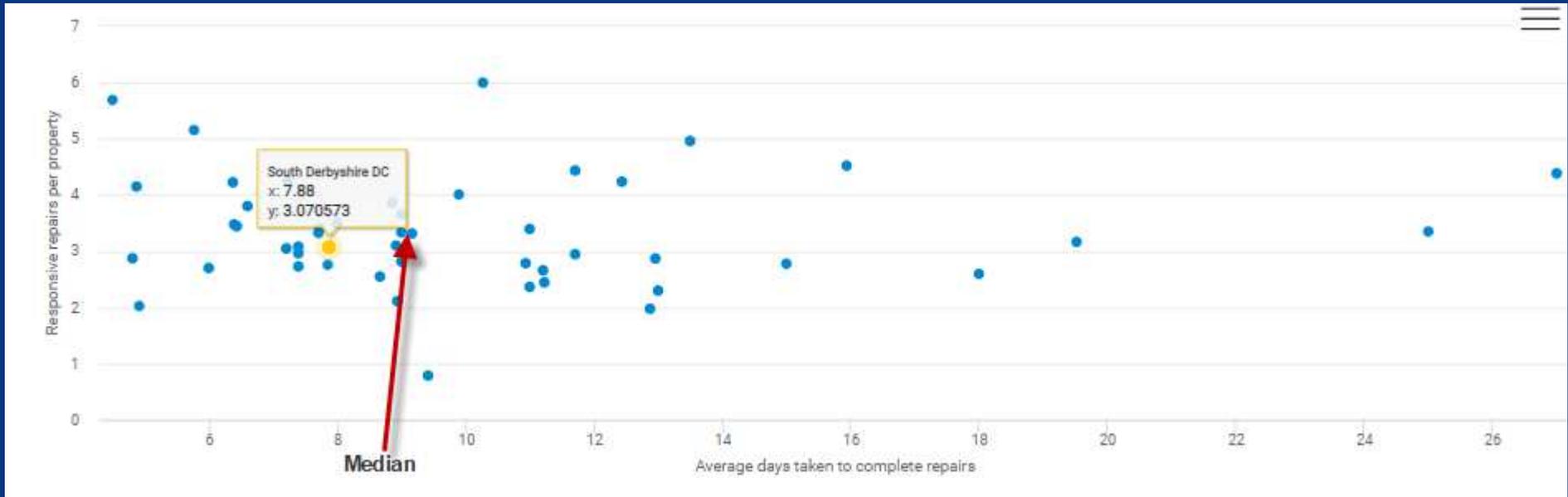
Responsive repairs per property	
Max value	6
Upper quartile	4.05
Median	3.31
Lower quartile	2.75
Min value	0.79
Your organisation	3.07

Average days taken to complete repairs	
Max value	27
Upper quartile	11.62
Median	8.91
Lower quartile	6.79
Min value	4.5
Your organisation	7.88

Major works and cyclical maintenance

Direct CPP of major works & cyclical maintenance
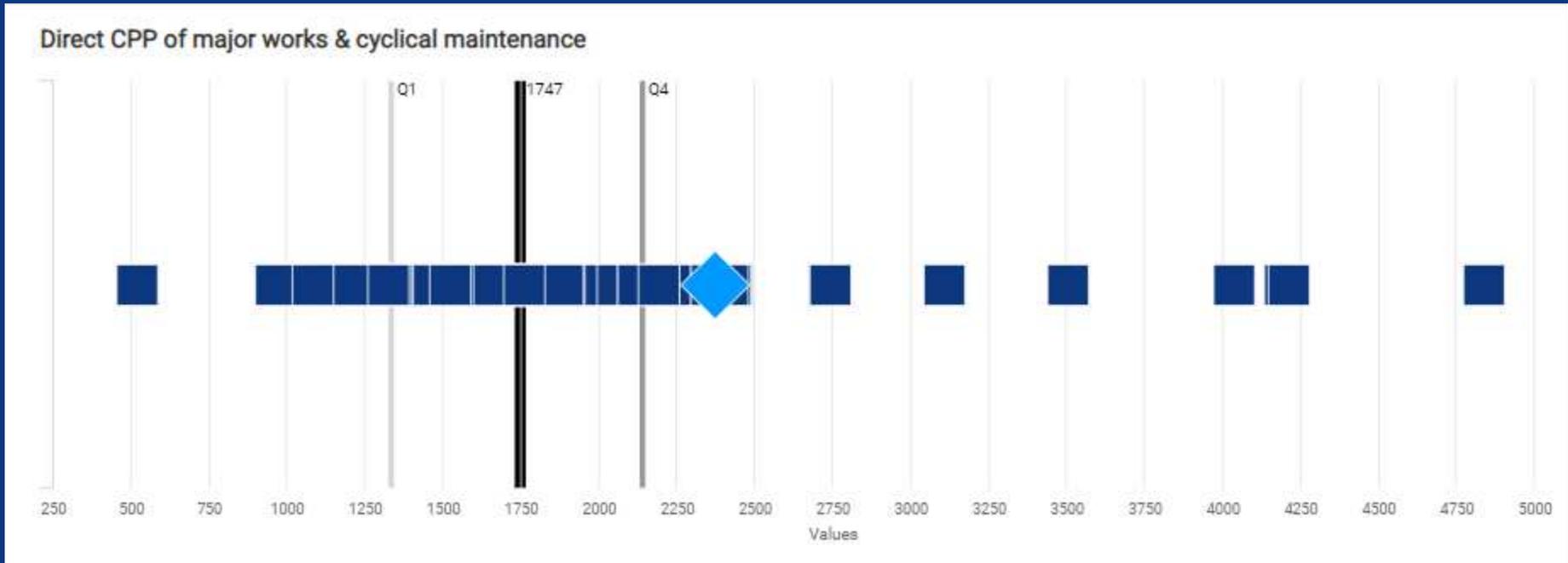
Max value	£4836.15
Upper quartile	£2140.28
Median	£1747
Lower quartile	£1334.84
Min value	£519
Your organisation	£2373.09

SDDC
17/18 - £2,373
16/17 - £2,193
15/16 - £2,970

Estate Services

Direct CPP of estate services
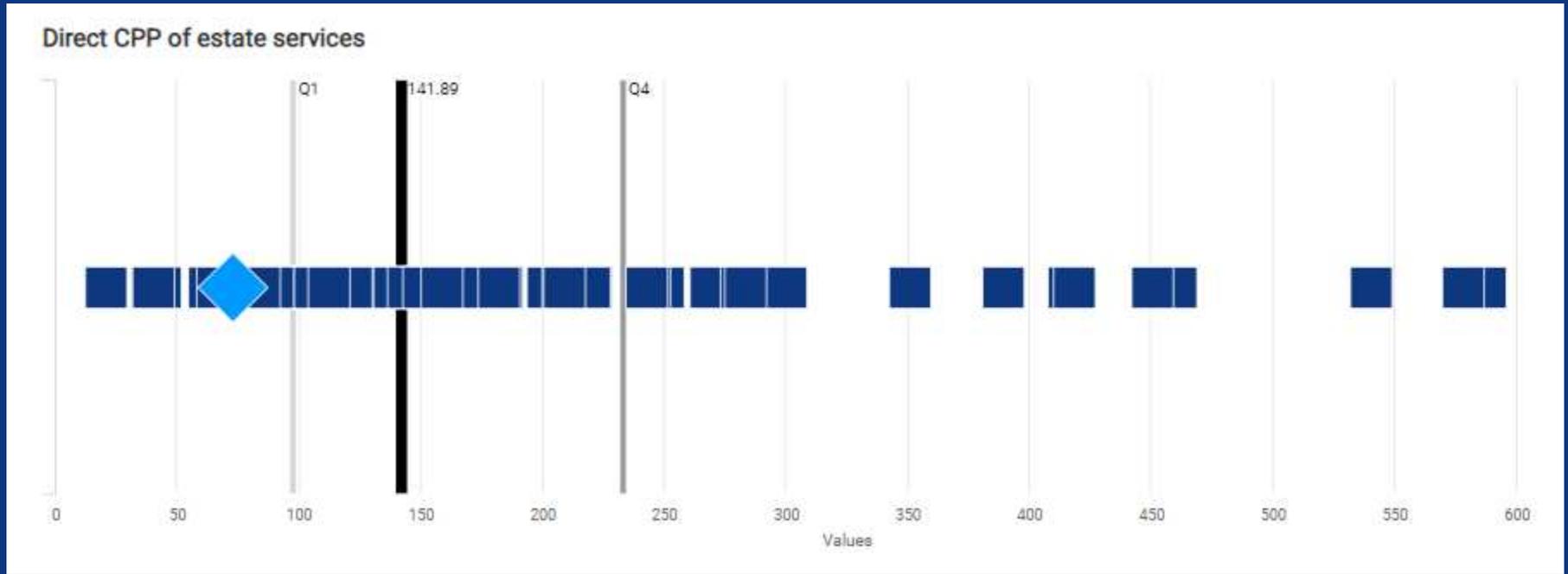
Max value	£587.14
Upper quartile	£233.11
Median	£141.89
Lower quartile	£97.47
Min value	£20.86
Your organisation	£72.73

SDDC
17/18 - £72.7
16/17 - £42
15/16 - £50.6