

Appendix C



95.45%

% of tenancies sustained after the introductory period

Target - 97%

Theme - People. Action – PE2.2 Number of successful introductory tenancies

Target - 97%
Performance - 95.45%
Trend - 91% achieved in quarter one

Background – Eight tenancies failed in quarter one, compared to two tenancies in quarter two. This was due to one tenant moving out of area and one tenancy having the introductory period extended as a result of rent arrears.

The tenant ending the tenancy to move out of area came as the result of Police advice. The tenancy extended due to rent arrears was due to issues with a Universal Credit claim. This tenant has now found full time employment and is reducing the outstanding debt by £100 per calendar month until the end of January.

Key actions underway – There has been an improvement on quarter one performance. The decision to extend the tenancy rather than evict has shown to be correct, allowing the tenant the opportunity to find employment and clear the outstanding debt. Further work is taking place to tackle low level arrears on all tenancies to reduce the number of failed introductory tenancies.

Opportunities/risks: Opportunities include continued improvement to this performance indicator, savings in officer time and reduced arrears. Risks of continued failure include increased arrears and higher probability of tenancy failure - leading to increased homelessness, voids and associated costs.



3

Number of empty home intervention plans for dwellings known to be empty for more than two years

Target - 2

Theme - People. Action - PE3.1 Number of empty home intervention plans for dwellings known to be empty for more than two years

Target - three
Performance - two
Trend - Two intervention plans were completed in quarter one (target of two), meaning we have completed four for the year. Cumulatively we are on track, but the quarter two target was narrowly missed.

Background – Redevelopment proposals were received from owners of properties on Ashby Road, Woodville, and Wilmot Road, Swadlincote in quarter two.

Further work has been ongoing at empty properties in Newhall and Swadlincote during the quarter but have not yet reached intervention plan stage.

Key actions underway – When an empty home or untidy site is reported, we categorise it by assessing the degree to which it is causing problems in the neighbourhood and the length of time it has stood empty. We try to trace the owner and bring the home back into use through sale, repair or lease.

In the case of an untidy site, we will work with the owner to try to deal with the problem. If there are problems of nuisance or vermin infestation we can require the owner to deal with those problems before a longer-term solution can be found.

Where an owner cannot be traced (or is uncooperative) we have a range of intervention and enforcement powers, which include Compulsory Purchase and Empty Dwelling Management Orders.

Opportunities/risks: Boarded up houses and derelict or untidy sites are unsightly, may attract vermin, rubbish, graffiti and vandalism and can have a negative effect on the value of neighbouring properties. We are committed to working with the community and agencies to bring empty properties in South Derbyshire back into use



55,588

Throughput at
Rosliston
Forestry
Centre

Target - 60,000

Theme - People. Action – PE4.1 Throughput at Etwall Leisure Centre, Green Bank Leisure Centre and Rosliston Forestry Centre.

Target - Rosliston Forestry Centre - 60,000. Leisure centres - 170,404
Performance - Rosliston Forestry Centre - 55,588. Leisure centres - 259,799

Trend - Quarter one performance saw 63,550 visitors to Rosliston Forestry Centre and 250,774 to our leisure centres.

Background – The target for leisure centres in quarter two was smashed. However, due to a wet summer, the number of visitors to Rosliston Forestry Centre was lower than target. We are still on course to meet the annual target.

Key actions underway – A capital investment programme for Rosliston Forestry Centre has been agreed with the Forestry Commission.

We are also going through the process of reviewing and procuring new management for the popular tourist attraction. An invitation to tender has been advertised and initial bids received.

Our aim is to continue to balance the needs of the thousands of visitors attracted to the centre each year with the aim of achieving a sustainable economic business.

Opportunities/risks: The 62 hectare site, with a mix of woodland and meadow, ponds and play areas, offers a perfect playground for visitors of all ages and physical abilities, all year round. We have a busy programme of events and activities ahead which should prove popular over the remaining two quarters of the year.

There are three actions for Housing and Community Services