APPENDIX A

VALUE FOR MONEY PROJECTS 2013/14

| VP 01 - Implementation of Local Council Tax Reduction Scheme | | | |
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| Quarter | Task | Progress | Status |
| 1 | VP 01.1 - Update report on take up costs and collection rates of LCTRS. Monitor and report on implications of wider DWP reforms | Report to Finance and Management Committee on 27th June 2013 which set out early indications of costs and collection rates | Achieved |
| 2 | VP 01.2 - Update report on take up costs and collection rates of LCTRS. Monitor and report on implications of wider DWP reforms. Review any proposed changes to Scheme ahead of 2014/15 | Report to Finance and Management Committee on 25th September 2013 which set out updated costs and collection rates. Report on 17th October setting out scheme options for 2014/15 based on progress in 2013/14. | Achieved |
| 3 | VP 01.3 - Update report on take up costs and collection rates of LCTRS. Monitor and report on implications of wider DWP reforms. Review any proposed changes to Scheme ahead of 2014/15 | Report to Finance and Management Committee on 5th December 2013 which sets out updated costs and collection rates, together with an update on implications of wider Welfare Reform. Full Council approved scheme for 2014/15 on 23rd January. | Achieved |
| 4 | VP 01.4 - Update report on take up costs and collection rates of LCTRS. Monitor and report on implications of wider DWP reforms. Implement any changes to the Scheme prior to April 2014 | No further action required - scheme approved as above. Report on the potential implications of the Single Fraud Service considered by the Committee in March 2014. | |

| VP 02 - Continue the programme of procurement and service transformation reviews | | | |
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| Quarter | Task | Progress | Status |
| 1 | VP 02.1 - Update report to Business Improvement Board | Board considered progress on 19th June 2013. New external mail system being implemented and next stages of Paperlite project considered | Achieved |
| 2 | VP 02.2 - Update report to Business Improvement Board | Detailed proposals for developing Paperlite and Customer Access finalised | Achieved |
| 3 | VP 02.3 - Update report to Business Improvement Board regarding next 3-year plan 2013-16 agreed and baseline levels set | Final proposals due to be considered by the Board on 26th February | Achieved |
| 4 | VP 02.4 - Update report to Business Improvement Board | Financial Improvement Plan for 2014/15 approved by the Board on 21st May 2014 | Achieved |

| VP 03 - Implement next stages of the Paper Lite Strategy | | | |
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| Quarter | Task | Progress | Status |
| 1 | VP 03 .1 - Proposals submitted by Service Provider | This was previously completed in 2012/13. Service provider now assessing detailed savings for Senior Management Team. | |
| 2 | VP 03 .2 - Procurement arrangements and financial implications considered | Report to Committee on 5th December outlining proposals and to consider future delivery. | Achieved |
| 3 | VP 03 .3 - Proposals signed off by the Client | Following meeting on 5th December, servcie provider now providing a phased implementation plan | Achieved |
| 4 | VP 03 .4 - Implementation of the electronic mailroom | Electronic mailing system now being implemented across the Council | Achieved |

| VP 04 - Move towards an e-Committee solution | | | |
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| Quarter | Task | Progress | Status |
| 1 | VP 04.1 - Ongoing trials and proposals formulated. Procurement arrangements and financial implications considered. | Implementation approved by Finance and Management Committee on 20th June 2013. Hardware now being procured and training plan established. | Achieved |
| 2 | VP 04 .2 - Proposals signed off by the Council | As above. Training undertaken and first Committee live on 3rd October. | Achieved |
| 3 | VP 04 .3 - Preferred solution implemented | Now fully implemented, but still being lightly monitored | Achieved |
| 4 | VP 04 .4 - Post project review undertaken | Completed | Achieved |

| VP 05 - Continue to communicate and engage with our communities to ensure that the Council is delivering services in ways appropriate to | | | |
|--|---|------------------------------------|----------|
| them | | | |
| Quarter | Task | Progress | Status |
| 1 | VP 05.1 - Annual Report and Work Plan considered by Committee | Approved by Finance and Management | Achieved |
| | | Committee on 20th June 2013 | |
| 2 | VP 05.2 - Produce monthly media reports | Completed | Achieved |
| 3 | VP 05.3 - Produce monthly media reports | Completed | Achieved |
| 4 | VP 05.4 - Produce monthly media reports | Completed | Achieved |

| VP 06- Implement the next stages of the Customer Access Strategy | | | |
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| Quarter | Task | Progress | Status |
| 1 | VP 06.1 - Finalise proposals for consultation | This was previously completed in 2012/13. Following the recent Management Restructure, service provider now assessing detail for Senior Management Team. | Achieved |
| 2 | VP 06 .2 - Consider structural and financial implications. Implementation Plan made. | Report to Committee on 5th December outlining proposals and to consider future delivery. | Achieved |
| 3 | VP 06 .3 - Proposals signed off by the Council | Following meeting on 5th December, servcie provider now providing a phased implementation plan | Achieved |
| 4 | VP 06 .4 - Implementation and transition commences | Planning Services identified as potential area to transition which will be progressed and monitored during 2014/15 | Achieved |