Outcome	VO 1 - Financial resilience - a sustainable financial base maintained			Status	Comments/ Remedial Action
Project	VP 01 - Universal Credits and Localism of Council Tax support	Q1 Task	VP 01.1 Initial options and implications considered.	Achieved	Report considered by the Committee on 6th September 2012.
		Q2 Task	VP 01.2 Preferred options out for consultation	Achieved	Update report considered by the Committee on 18th October 2012.
		Q3 Task	VP 01.3 New scheme approved	Achieved	Final scheme recommended by the Committee on 10th January and detailed regulations adopted by Full Council on 24th January 2013.
		Q4 Task	VP 01.4 New scheme implemented	Achieved	Implemented on 1st April 2013 in accordance with the statutory timetable.

Outcome	VO 2 - 'Cutting costs not services'			Status	Comments/ Remedial Action
Project	VP 02 - Continue the programme of procurement and service transformation reviews in accordance with the Council's Business Improvement Plan	Q1 Task	VP 02.1 This is set out in the Business Improvement Plan, which is reported separately to Council	Achieved	This has helped achieve the efficiency savings generated to-date as reported under performance VM04. Several smaller scale projects being monitored through the Business Improvement Board.
		Q2 Task	VP 02.2 This is set out in the Business Improvement Plan and reported separately to Council	Achieved	As above.
		Q3 Task	VP 02.3 This is set out in the Business Improvement Plan and reported separately to Council	Achieved	As above.
		Q4 Task	VP 02.4 This is set out in the Business Improvement Plan and reported separately to Council	Achieved	As above.

Outcome	VO 2 - 'Cutting costs not services'			Status	Comments/ Remedial Action
Project	VP 03 - Upgrade the IT Server infrastructure to increase capacity & provide IT capability across the Council	Q1 Task	VP 03.1 Upgrade the Server estate	Achieved	This has included an upgrade to the Council's Disaster Recovery/Back-up Solution with a "mirrored" system operating outside of the Computer Suite in a secure location elsewhere in the Civic Offices.
		Q2 Task	VP 03.2 Determine virtualisation and remote access solution	Achieved	E-mail archiving software is being set up and tested. The VDI (Virtual Desktop Infrastructure) solution (or "Thin Client") will be based on a Dell and Microsoft platform to maintain compatibility.
		Q3 Task	VP 03.3 Procure and implement the preferred solution	Achieved	Procurement undertaken using IT framework agreements and technical infrastructure now in place.
		Q4 Task	VP 03.4 Upgrade Microsoft Office	Achieved	VDI and E-mail solution now being tested for training and roll-out in 2013/14. Whole project will be complete by December 2014.

Outcome	VO 3 - Strong leadership & robust governance			Status	Comments/ Remedial Action
Project	VP 04 - Adopt a Code of Practice for Elected Members and review the Overview & Scrutiny process in light of statutory guidance	Q1 Task	VP 04.1 Report on detailed regulations	Achieved	A new Standards Committee and Code of Conduct for Members was approved by the Council on 28th June 2012.
		Q2 Task	VP 04.2 Consider options and approve preferred framework	Achieved	Overview and Scrutiny Committee recommended some minor changes to the Constitution at its meeting on 12th September 2012.
		Q3 Task	VP 04.3 Raise awareness and conduct training	Achieved	The Local Code and review has now been fully implemented.
		Q4 Task	VP 04.4 Implement Local Code	Achieved	As above

Outcome	VO 4 - An improved customer experience			Status	Comments/ Remedial Action
Project	VP 05 - Communicate and engage with our communities to ensure that the Council is delivering services in ways appropriate to them	Q1 Task	VP 05.1 Annual Report & Work Plan reported to Committee	Achieved	Approved by the Committee on 21st June 2012.
		Q2 Task	VP 05.2 Monthly Media Report	Achieved	Report circulated monthly. In addition, media releases made on proposals for a Council Tax Support Scheme and External Auditors report. Annual Report published.
		Q3 Task	VP 05.3 Monthly Media Report	Achieved	Completed
		Q4 Task	VP 05.4 Monthly Media Report	Achieved	Completed

Value For Money: Projects

Outcome	VO 4 - An improved customer experience			Status	Comments/ Remedial Action
Project	VP 06- Develop and adopt an 'Access to Services Strategy' for all residents	**Q1 Task**	VP 06.1 Establish customer access requirements	Achieved	Strategy and Governance arrangements were approved by the Committee on 26th April 2012.
		Q2 Task	VP 06.2 Determine impact on technology and assess impact on front line services	Achieved	Consultation and data gathering taking place in all Council Departments. Process mapping to be commenced in areas of high customer interaction. Progress being monitored by a Project Board.
		Q3 Task	VP 06.3 Consult on proposals with stakeholders	Achieved	Completed. Draft report being reviewed with proposals for Committee planned for March/April 2013. It should be noted that full implementation will not take place during 2013/14.
		Q4 Task	VP 06.4 Commence transformation and implement new processes	Fail	Project deferred pending review of Council structure. This will now be reviewed during 2013/14.