REPORT TO: FINANCE AND MANAGEMENT AGENDA ITEM: 16

SERVICES COMMITTEE

DATE OF CATEGORY:
MEETING: 16th JUNE 2016 DELEGATED

REPORT FROM: CHIEF EXECUTIVE OPEN

MEMBERS' DOC:

CONTACT POINT: FRANK MCARDLE (EXT. 5700)

SUBJECT: CHIEF EXECUTIVE'S DIRECTORATE REF: N/A

- **SERVICE PLAN 2016-17**

WARD(S) ALL TERMS OF AFFECTED: REFERENCE:

1.0 Recommendations

1.1 That the Service Plan for the Chief Executive's Directorate be approved as basis for service delivery over the period 1 April 2016 to 31 March 2017.

2.0 Purpose of Report

2.1 To consider the Service Plans for the Chief Executive's Directorate.

3.0 Detail

Introduction

3.1 Service Plans are a key part of our Performance Management Framework, acting as an important link between high-level plans and strategies, such as the Corporate Plan and Sustainable Community Strategy as well as performance objectives established for employees.

Form and Content

- 3.2 Each Service Plan contains information about:
 - The Directorate
 - Its workforce and budget
 - Service performance, including key measures and projects
 - Partnerships
 - Transformation programmes
 - Managing risks

- 3.3 The Service Plans reflect the current priority themes and outcomes within the Corporate Plan 2016-21 and Sustainable Community Strategy 2009-29.
- 3.4 Progress reports on Service Plans will be made to Elected Members as part of the Performance Management Framework monitoring process.
- 3.5 The Service Plans will be reviewed and updated in March 2017 to link in with the Corporate Plan and Sustainable Community Strategy.

4.0 Financial implications

4.1 All implications are detailed in the Service Plan.

5.0 Corporate implications

5.1 All implications are detailed in the Service Plan.

6.0 Community implications

6.1 All implications are detailed in the Service Plan.

7.0 Background papers

7.1 Electronic copies of the Chief Executive's Directorate Service Plan are available on request.