

ETWALL LEISURE CENTRE JOINT MANAGEMENT COMMITTEE

11<sup>th</sup> April 2016

**PRESENT:-**

**Representatives of South Derbyshire District Council**

Conservative Group

Councillor Mrs A. Plenderleith (Chair) and Councillor A. Billings

Labour Group

Councillor D Shepherd

Officers

S Batchelor (Director of Community & Planning Services) and T. C Lindgren (Democratic Services Officer)

**Representatives of Etwall John Port School**

Governors

B Whyman MBE (Vice - Chair), C Harrison and P Downs

Officers

G Golding

**Representatives of Active Nation**

J Dobson and S Tasker

EL/42 **APOLOGIES**

Apologies were received on behalf of Councillor Mrs. Lauro.

EL/43 **MINUTES**

The Open Minutes of the Meeting held on 11th January 2016 were noted, approved as a true record and signed by the Chairman.

EL/44 **DECLARATIONS OF INTEREST**

The Committee was informed that no declarations of interest had been received.

EL/45 **ACTIVE NATION PERFORMANCE REPORT – VERBAL REPORT**

The Director of Community and Planning Services informed Committee that a report on the Sinking Fund would be presented to Committee at the next meeting on 15<sup>th</sup> July 2016.

J. Dobson presented the quarterly review (January to March 2016) of Etwall Leisure Centre, making particular reference to the following items;

- **Good News Stories**

- The 'Swimathon' attracted 150 people to join in.
- The Sport Relief event saw 50 people taking part through running, walking or dancing.
- A 'Discovery Weekend' took place between 9<sup>th</sup> and 10<sup>th</sup> April 2016 where people was offered the opportunity to partake in a plethora of activities, for the centre to try and identify new leads, the weekend was a huge success.
- There were 40 children taking part in 'Soccer Stars' and 30 children in the 'Multisport' event in the half-term holiday camp.
- The bespoke Active Nutrition package had been successfully launched alongside the existing exercise packages.
- The Saturday Night Project continue to be an ongoing success and attracts 60 children per weekend.
- Another two big events which had taken place were; the School Sport Partnership Gala and the Badminton School.
  
- A Safeguarding Children, Young People and Vulnerable Adults course had been attended by the Swimming Instructors.
- Evidence showed a good increase of local usage on Twitter and Facebook.
- A New Active Nation Web Site had been launched early 2016.
- The NPS (Net promoter Score) Survey Package for the centre's supporters was now up and running.
- The tennis courts had been fitted with new floodlights, posts and nets.
- Work to the Sports Hall's AHUS, to improve the centre's airflow, had been effectively completed, thus improving conditions for all sport hall users, work had also been undertaken on the centre's four boilers.
- The pool cover had been services and tested by Forge Pool Covers.

- **Gym & Exercise Memberships**

- 1,768 in total Membership up until 1<sup>st</sup> April 2016, average length of membership remained at 9.5 months.
  
- 1,322 children presently subscribe to the hugely successful swimming Scheme with another 100 children currently on the waiting list, the list is frequently assessed to identify any possible openings. The Etwall Primary School's swimming pool is still being utilised on a regular basis.

Councillor Mrs Plenderleith and Councillor Billings had both been approached by local residents commenting on the unavailability of the centre's swimming pool and were satisfied with the explanation of this issue.

The Director of Community and Planning Services explained that the Council was aware of the situation and that by 2028 there will be a deficit of 6 swimming lanes (equating to a swimming pool). The building of a new swimming pool would only take place if a new secondary school would be built in the area, leaving the Council for now with the only option of trying to identify additional space. There are currently ***new housing developments in Etwall/Mickleover going through the application stage, as part of the process the Council would negotiate***

***with developers on the Section 106 contributions and investigate what provision could be made.***

- **NPS (Net Promoter Score) Feedback March 2016**

J. Dobson explained that Active Nation sends emails to a set amount of centre users (mixed groups) each day asking for feedback on their leisure centre experience. Some of the positive points received were; The Facilities are great and very clean, the staff is very helpful and friendly; a good range/mix of classes and gym equipment and good value for money; great care has been taken to design the sports hall for optimum use.

Some of the slightly less positive feedback were: Only scored 9/10 due to difficulty with parking at times; the facilities gets a bit busy when used by the school's pupils; I have only one negative comment, and that is that the centre should be twice the size, especially with the planned new housing developments.

Councillor Billings raised a question at the last Committee meeting regarding Active Nation giving parents the opportunity to feedback as well as the children who use the facilities, J. Dobson replied that this was currently being done and although feedback is sought through the use of emails and the website, the 'Suggestion Box' at the centre is still available to enable people to use that method as well to ensure their comments are noted.

- **Centre Participation Figures 2015/16**

- The average monthly usage, across the five measured core propositions, for the last financial year, was 17,000.

- **Centre Usage Figures**

- The usage had increased with over 47,150 visits since 2014/15.
- The centre saw a total of 53,782 (up from 46,968) 'All Weather Pitch' usage in the last financial year.

Mr. Batchelor extended his thanks to Mr. Golding and John Port School for agreeing to let leisure centre visitors use the bus car park when the centre is at its busiest.

**RESOLVED:-**

***That the Committee considered and noted the points made in the presentation.***

The meeting terminated at 5:30 p.m

COUNCILLOR. MRS. A. PLENDERLEITH

CHAIRMAN