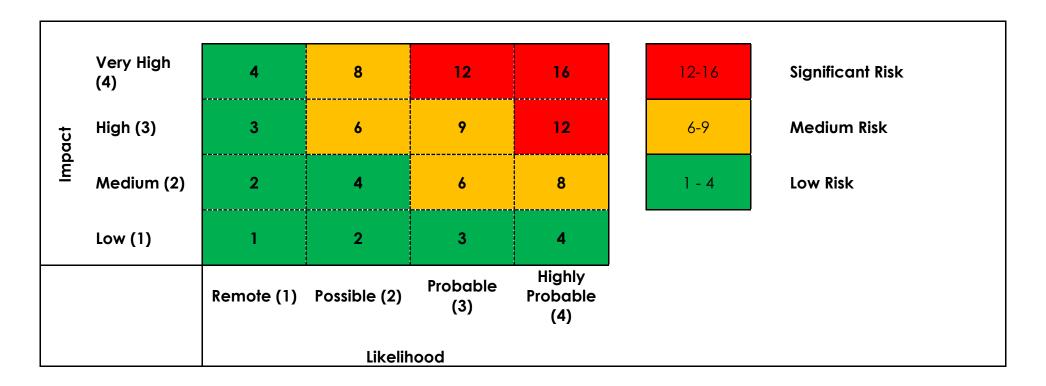
Appendix D - Template Risk Register

REF	RISK TITLE & DESCRIPTION	RISK CAUSE	RISK IMPACT	RISK CATEGORY Strategic Resource Operational	Current Risk Rating (See table below for guidance)		CONTROLS IN PLACE TO MITIGATE THE RISK		k Rating after tigations ee table elow for uidance)	FURTHER ACTION	SUMMARY OF CHANGE SINCE	
				Financial Knowledge management Compliance, Partnership	LIKELIHOOD	RISK RATING		LIKELIHOOD	IMPACT	REQUIRED	LAST QUARTER	RISK OWNER
CR1	Universal Credit (UC)	The implementation of UC could have an impact on resources in Benefits and Customer Services.	UC is being rolled out on a phased basis for working age claimants. During 2019/20, this started to have a much bigger impact with claims for HB reducing by over 30%. However, the overall volume of work has broadly stayed the same as changes in UC are impacting on the Council's Council Tax Reduction Scheme (CTRS).	Financial	ancial 4 3	3	Greater automation is currently being progressed to process change of circumstances. The Local Council Tax Reduction Scheme is being redesigned to make it easier to understand and administer. Proposals for a new scheme, in principle, were originally planned for June 2020. However, due to Covid-19, this has been delayed until next year.	4	2	When future vacancies arise, these will be reviewed in the light of the longer-		Head of Customer Services
			More recently, the impact of Covid-19 has increased claims under the CTRS.				Where spare capacity arises, off-site support, which is used to deal with peaks in workload, will be transferred in-house to utilise spare capacity. Public agencies such as the DWP and HMRC			term position.		
CR2	Fraudulent activities	The possibility of fraud being undetected.	National studies show fraud leads to a significant loss of resources within the Public Sector as a whole. The likelihood is considered high because fraud has been detected and prevented locally. In addition, authorities are being asked to be extra vigilant due to the potential for fraud to increase during Covid-19.	Financial	4 3		increasingly share data with local authorities on a real time basis. This allows compliance checks to take place to spot and eliminate the potential for fraud and error in a timely manner. The Council works in partnership with another Derbyshire authority to share a software package that enables data matching in Council Tax and Business Rates.			The Fraud Unit have an annual work programme which is considered and approved by the Audit Sub- Committee. Outcomes are also reported to the Audit Committee.		
							Single Person Discount checks on Council Tax are also regularly undertaken. In addition, the Council has a Shared Service Arrangement with Derby City Council which delivers a dedicated Fraud Unit. This Unit is resourced to prevent and detect fraud across all services, including raising awareness amongst Council Officers. The Fraud Unit have an annual work programme which is considered and approved by the Audit Sub-Committee. Outcomes are also reported to the Audit Committee.	4	2			Head of Customer Services

Risk Matrix Template

The table below outlines how the impact and likelihood of the risk is scored using the threshold and description as guidance.



Impact	Thresholds and Description					
1 – Low	Limited impact on service objectives if any, section objectives unlikely					
	to be met, financial loss less than £500k, no media attention					
2 – Medium	Slight delay in achievement of service objectives, minor injuries,					
	financial loss over £500k, adverse local media attention, breaches of					
	local procedures					
3 – High	Significant threat to council objectives. Non-statutory duties not					
	achieved, permanent injury, financial loss over £1million, negative					
	national media attention, litigation expected, serious issues raised					
	through inspection, breakdown of confidence of partners.					
4 – Very high	Objectives cannot be delivered. Statutory duties not achieved, death,					
	financial loss over £5million, adverse national media attention, litigation					
	almost certain, prosecutions, breaches of law, inspection highlights					
	inadequate service, council unable to work with partner organisation					
Likelihood	Thresholds and Description					
1 – Remote	May occur only in exceptional circumstances (e.g. once in 10 years)					
2 – Possible	Unlikely to occur but could at some time (e.g. once in 3 years)					
3 – Probable (in 2	Fairly likely to occur at some time or under certain circumstances (e.g.					
years)	once in 2 years)					
4 – Highly probable (in	Will probably occur at some time or in most circumstances (e.g. once in					
12 months)	12 months)					