

REPORT TO:	FINANCE and MANAGEMENT COMMITTEE	AGENDA ITEM: 11
DATE OF MEETING:	12th FEBRUARY 2012	CATEGORY: DELEGATED
REPORT FROM:	CHIEF EXECUTIVE	OPEN
MEMBERS' CONTACT POINT:	Head of Corporate Services Kevin Stackhouse (01283 595811) Kevin.stackhouse@south-derbys.gov.uk	DOC:
SUBJECT:	Corporate Plan 2009 to 2014: Performance Management Report (1st October 2011 – 31st December 2011)	REF:
WARD (S) AFFECTED:	All	TERMS OF REFERENCE: FM 08

1.0 Recommendations

- 1.1 That progress is reviewed and considered for the period 1st October to 31st December 2011 in relation to the Council's Corporate Plan 2009 -14.

2.0 Purpose of Report

- 2.1 To report details of progress and achievements during the period, 1st October to 31st December 2011 in relation to the Council's Corporate Plan 2009 –2014.
- 2.2 The performance report, attached at **Appendix A** shows progress against Corporate Plan Key Projects and Performance Measures under the remit of this Committee.

3.0 Detail

Corporate Plan 2009/14

- 3.1 To provide context the Council's Corporate Plan 2009-14 Action Plan consists of four main 'themes' or 'priorities' (*Sustainable Growth & Opportunity: Safe & Secure: Lifestyle Choices: and Value For Money*)
- 3.2 In March 2011, the Corporate Plan was refreshed along the current themes, with an emphasis being placed on 'how our actions' will make a difference to our residents and stakeholders. In order to focus our actions, performance will be measured against a reduced number of actions or 'key projects' and performance measures
- 3.3 Each 'theme' contains a number of 'Outcomes' that help explain what the 'theme' is about. In order that the Council and its stakeholders are able to tell whether the 'outcomes' are being delivered, a number of 'Key Projects' (with a series of 'tasks/ milestones') and performance measures have been allocated to each 'Outcome' that will be monitored either on a quarterly or annual basis.

- 3.4 This Committee is responsible for the delivery of 4 'outcomes' [*Financial resilience- a sustainable financial base maintained; 'Cutting costs' not services; Strong leadership and robust governance; and An improved customer experience*] within the 'Value for Money' theme.

Progress to 31st December 2011

Key Projects

- 3.5 Table 1 below summarises the progress made against 'key projects.' It shows that 5 (100%) tasks for the quarter have been completed.

Table 1: Progress against Corporate Plan Projects (as at 31st December 2011)

Theme	'Completed' Tasks	'Failed' Tasks	'Not Applicable'	Total
Value For Money	5 (100.0%)	0	0	5 (100.0%)

- 3.6 To assist the Committee in their assessment of progress made, the Lead Officer for each of the key projects has provided some supplementary information on how the projects are supporting the delivery of the outcomes.
- 3.7 All 5 projects are now substantially, if not, fully completed for the year. In particular, the upgrade of the Financial Management System and the Civic Offices reconfiguration to accommodate the relocation of County Council staff into the building, are now both complete.
- 3.8 The new Access to Services Strategy will be reported to the Committee in March. The Business Improvement Plan is on-going work and this will be rolled forward into future years in line with the MTFP.

Performance Measures

- 3.9 Table 2 below, provides a summary of performance against targets for both the current quarter and projected out turn for the year. It shows that all 7 quarterly targets have been achieved. It is also forecast that all 8 (100%) of the targets will be met by the year end.

Table 3: Performance Measures – performance against targets (as at 31st Dec 2011)

Theme	Quarter Target 'Achieved'	Quarter Target 'Failed'	Quarter Target 'N/a'	Total	Projected Annual Target 'On Track'	Projected Annual Target 'At Risk'
Value For Money	7 (87.5%)	0	1 (12.5%)	8 (100.0%)	8 (100.0%)	0

- 3.10 Again, a commentary is provided on progress to add some qualitative information around the figures. Following on from Quarter 2, extended targets, compared to 2010/11, for processing benefit claims continue to be exceeded.

4.0 Financial Implications

- 4.1 There are no specific financial implications relating to this report. The need to continually improve whilst delivering the ambitions of the Corporate Plan will require a sustained efficiency programme, including the shifting of resources to the priority areas.

5.0 Corporate Implications

- 5.1 No other specific legal, HR or other resource implications

6.0 Community Implications

- 6.1 The Council aspires to be an “excellent” Council in order to deliver the service expectations of our communities. This performance report evidences an improvement in how we are meeting those demands and expectations

