

Priority: Support our Communities

SC2 Support the most vulnerable people in our communities.

Measure and Reference	SC2.1 Number of interventions to prevent serious housing hazards and fuel poverty.	Committee	H&CS
Definition	Number of interventions to prevent fuel poverty and unsafe housing	Baseline Data	2023-2024 - No data on housing hazards. 198 fuel poverty interventions.
Benchmarking Information	Not available.		
2024-2025 Quarter 2 Out turn (Cumulative): 37		2024-2025 Target: \geq240 fuel poverty and unsafe housing interventions	
Performance Overview - Quarterly Update		Actions to improve performance	
<p>It has been noted that there has been a downturn in referrals from partners (fire, social care, mental health services etc) – particularly in relation to fuel poverty interventions. This is, in part, a seasonal matter (the cooler months see a significant increase of excess cold/fuel poverty referrals into the service). However, in addition, Derbyshire County Council have reduced the capacity of their Healthy Homes (cold homes) programme (HHP) which has impacted the number of ‘cold’ homes supported and referred to Environmental Health Officers.</p>		<p>Measures are being taken by the Public Protection and Housing Standards Team to ‘close the gap’ on matters of cases, ordinarily referred to the DCC programme (HHP). Environmental Health Officers are actively working with Social Care (social services) for both children and adults services and other partners to ensure referrals are directly captured and actioned under the SDDC Healthy Homes Assistance Fund (not to be confused with the DCC project of a similar name), including statutory functions, EHO’s are already observing an upturn in excess cold referrals, and it is expected that the latter part of the reporting period will see the greatest proportion of cases and interventions.</p>	

Priority: Transform our Council

TC1. Ensure out services have the right resources and are modern, responsive, efficient and effective

Measure and Reference	TC1.6 Average time taken to re-let Council homes with major works required.	Committee	H&CS
Definition	To monitor the average time taken to re-let Council homes with major works required.	Baseline Data	Quarter 4 2023-2024 – 186 days.
Benchmarking Information	The measure is benchmarked annually against other social housing providers will similar stock size using Housemark.		

2024-2025 Quarter 2 Out turn (Cumulative): 158.99 days	2024-2025 Quarter 2 Target: 120 days
Performance Overview - Quarterly Update	Actions to improve performance
<p>Reasons for non-achievement of the target (120 days):</p> <ul style="list-style-type: none"> Wates have completed the major void work repairs and Housing Services have let all but one of the long-standing void properties remaining from Novus' tenure, this has impacted on the outturn figure for quarter 2. We have experienced delays in the completion of rewires and the issuing of certification. Decline in Matthews & Tannert's (M&T) performance and high number of void days for M&T to prepare survey and carry out works. 	<ul style="list-style-type: none"> Transfer of void rewires to Wates who have committed to a 10-day turnaround time. Increased contractor management with M&T and planned reduction in number of properties to zero at point of contract review (Mar 25).

Performance Overview - Quarterly Update	Actions to improve performance
<p>Whilst the overall out turn of 1,645 has achieved the target of <1,971. The individual targets for ASB reports to the Council and fly tipping incidents have exceeded the quarterly targets.</p> <p>The anticipated levels of fly tipping have exceeded the target by nine incidents.</p> <p>Moor Lane in Swarkestone has become a hot spot for fly tipping. To address this, we are proposing making an extension to an existing Public Space Protection Order (PSPO) for Lowes Lane and Moor Lane to add strength to our investigatory powers. The PSPO will be presented to the Leadership Team for approval by December 2024.</p> <p>The Environmental Team are working with colleagues from Derbyshire Police and Public Protection Officers at Derby City, to disrupt fly tipping activities and have seized a vehicle (used in environmental crime) and are considering legal action. It is hoped that fly tipping events will see a downturn for the coming quarter as a result of action taken. The Community Safety Enforcement Officers/ Environmental Crime Team continue to investigate and disrupt fly tipping and maximise the use of available powers. There has been a very minor exceedance of six ASB reports to the Council when compared to the quarterly target. The Environmental Team are currently undertaking a review of the ASB data and the methodology for data collection. The Council actively encourage ASB reporting and will be supporting the National ASB Awareness Week 2024 which runs from the 18th to the 24th November 2024.</p>	<ul style="list-style-type: none"> • Seek approval from the Leadership Team to extend the Public Space Protection Order for Lowes Lane and Moor Lane. • Continue to work with Derbyshire Police and Public Protection Officers at Derby City Council to prevent fly tippers from other areas operating in the District. • Continue to use all available powers to deal with fly tipping. • Support the National ASB Awareness Week which is due to take place in November 2024.