
REPORT TO:	COMMUNITY SCRUTINY COMMITTEE	AGENDA ITEM:
DATE OF MEETING:	22nd MARCH 2004	CATEGORY:
REPORT FROM:	WASTE & CLEANSING MANAGER	RECOMMENDED
MEMBERS' CONTACT POINT:	PAUL EVANS (5764)	OPEN
SUBJECT:	BEST VALUE REVIEW – CLEANSING THE ENVIRONMENT, PROGRESS ON DELIVERING THE ACTION PLAN	DOC: s:\cent_serv\committee reports\community scrutiny\8 march 2004\bv - cleansing the environment - progress on action plan.doc
WARD(S) AFFECTED:	ALL	REF: PE
		TERMS OF REFERENCE: ES. 07, 08, 09

1.0 Recommendations

1.1 That Members note the progress being made to deliver the Action Plan arising out of the Cleansing the Environment Best Value Review.

2.0 Purpose of Report

2.1 To advise Members of the progress being made on the Action Plan arising out of the Best Value Review on Cleansing the Environment.

3.0 Detail

3.1 This Best Value Review was completed in Autumn 2001 and inspected in October 2001. The resulting action plan contains over 70 actions.

3.2 A summary of the progress made is attached at Annexe A. Progress since the previous report on 8th September is shown in italics.

3.3 Progress has been made on the following actions:

Compost Scheme

The scheme will be introduced to a further 3,000 households in Hartshorne and Woodville later this month. Plans have been approved to extend the scheme to a further 6,000 households during 2004/05. The expansion of the scheme will be instrumental in helping the Council to meet its statutory recycling standard in 2005/06.

Funding success

Government funding has been obtained for a pilot scheme for the kerbside collection of cans, bottles, textiles as well as paper from 12,000 households in the district. The Government funds the start-up costs (boxes, marketing, etc.) but subsequent revenue costs are borne by the Council. The scheme started in January and, thus far, has proved to be popular and successful.

A further bid for funding the extension of this scheme across the district was submitted in December last year but, unfortunately, the bid was unsuccessful.

3.4 The following issues have impacted on the programme for the delivery of actions scheduled for the last six months:

- The implementation of the new kerbside collection scheme described above.
- The closure of Bretby Landfill site and the subsequent rescheduling of the refuse collection rounds.
- The introduction last April of a new Best Value Performance Indicator in Street Cleansing that requires 900 inspections of different categories of land every year.
- CPA.
- A Members' Working Panel Review of the Compost Scheme.

The revised programme has been included in the Technical Services Division's Service Plan (2004 / 07) approved by the Environmental and Development Services Committee.

4.0 Financial Implications

4.1 None

5.0 Corporate Implications

5.1 None

6.0 Community Implications

6.1 The action plan was devised to continually improve the Refuse Collection, Street Cleansing and Recycling services to the community.

7.0 Conclusions

7.1 Considerable progress is being made in delivering the action plan leading to a number of improvements already to services.

7.2 The Action Plan programme has had to be revised due to the new issues outlined above.

Cleansing the Environment Best Value Action Plan (Extract)

Annexe A

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
2	<p>Develop and implement Waste Minimisation Plan</p> <p>Develop and implement joint approaches to waste with the South Eastern Derbyshire Sub Group</p>	<ul style="list-style-type: none"> ❖ Prepare initial plan for South Derbyshire, with short term, low cost measures ❖ Plan produced and costed proposals 	<p>April 2003</p> <p>October 2003</p>		<p>October 2003</p> <p><i>Revised to June 04</i></p>
3	<p>Monitor domestic waste arisings to support waste minimisation</p>	<ul style="list-style-type: none"> ❖ Monitor levels of domestic waste arisings ❖ Sample content of domestic bins in high producing areas 	<p>Ongoing</p>	<p>Monitoring commenced but progress limited by lack of budget.</p> <p>Assistance on reasons for high waste levels in district have been offered by District Audit and being pursued.</p> <p>Done</p>	
4	<p>Enforce policy of resisting side refuse and requiring refuse to be contained in closed bin</p>	<ul style="list-style-type: none"> ❖ Include visual checks in routine performance monitoring ❖ Publicise and promote policy 	<p>Ongoing</p>	<p>To be added to website information as soon as practicable</p> <p>Done.</p>	
5	<p>Increase home composting</p>	<ul style="list-style-type: none"> ❖ Maximise home composter sales in partnership with private sector supplier ❖ Provide after sales training to maximise usage 	<p>April 2003 and ongoing</p>	<p>New initiative with Derby City Council to offer reduced price mail order service, effective March 2003. 459 units sold to South Derbyshire residents so far.</p>	

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
6	Review wheeled bin size issue policy	❖ Review policy as part of waste minimisation	April 2003		October 2003 In conjunction with No.2 Revised to June 04.
7	Improve employee attendance levels (refuse service)	❖ Implement absence management policy	Ongoing	Done	
8	Reduce clinical waste collection costs	❖ Review charging policy ❖ Minimise amount of clinical waste incinerated in conjunction with Integrated Waste Management Group and Community Health Services Trust	Complete	Done Done	
9	Maximise Trade Waste Income	❖ Improve service to existing customers ❖ Market service to new customers	Ongoing	Income has reduced by £14,000 during the past three years. The number of Agreements remains about the scheme but prices have had to be cut to retain the business. A customer survey was carried out in May and it showed a 76% satisfaction rating with the service.	

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
10	Reduce vehicle maintenance / procurement costs	<ul style="list-style-type: none"> ❖ Review vehicle replacement strategy / leases 	March 2003	<p>Vehicle replacement strategy under review at present</p> <p><i>Environmental Services Committee has asked for a report appraising the options for moving to a "greener" fleet.</i></p>	<p>October</p> <p>June 04</p>
11	Review central services and high on-costs	<ul style="list-style-type: none"> ❖ Consider partnerships / contract hire as part of corporate plan for disposal of the depot 	March 2003	<p>Depot review confirmed continuing status at present site.</p>	May
12	Improve cost effectiveness and productivity of recycling bring sites	<ul style="list-style-type: none"> ❖ Negotiate service levels, costs and services provided from central departments ❖ Remove least productive sites ❖ Identify alternative means of servicing remaining sites 	<p>March 2003</p> <p>March 2003</p>	<p>Subject to outcome of the Financial Services Best Value Review</p> <p>Current review of small sites ongoing with parishes to either promote usage or remove</p> <p>Done – though to review again after above action complete</p>	<p>Revised to April 04</p> <p>December</p> <p>Revised to June 04</p>

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
13	Develop and implement a flytipping plan with the Environment Agency and Parish Councils	<ul style="list-style-type: none"> ❖ Carry out Pilot Scheme 	April 2003	<p>Flytipping "hot spots" have been identified. Four of them, in the parishes of Findern & Twyford and Stenson, have been selected for the pilot study. The subject has been researched with the Police & Environment Agency. Publicity material has been prepared and the details of the initiative are being discussed with the two parishes.</p> <p>Flytipping incidents have reduced from 25 to 16 in the first two months of the trial compared to the same period last year.</p>	<p>October</p> <p>Revised to April 04</p>
14	Establish a rapid response hit squad	<ul style="list-style-type: none"> ❖ Purchase vehicle / equipment and recruit / train staff 	Completed	Done	
15	Improve access to local tips at Derby and Burton on Trent	<ul style="list-style-type: none"> ❖ Lobby relevant bodies to secure improved access to local people 	Ongoing	<p>Discussions held at Member level with the County Council and agreements reached. Further discussion now required with City Council</p>	

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
16	Improve weed control and removal	<ul style="list-style-type: none"> ❖ Ensure full compliance within existing contract ❖ Review weedkillers used and pilot alternatives 	Ongoing compliance checks Completed	<p>Done</p> <p>Done</p> <p>Service Development needed to increase weed-kills to three per annum</p>	
17	Develop and implement a litter action plan with local stakeholders	<ul style="list-style-type: none"> ❖ Carry out Pilot Scheme 	October 2003	Two parishes, Etwell and Hartshorne, have agreed to be party to the Pilot Scheme.	October 2003
18	Improve operation of Parish Lengthsman Scheme	<ul style="list-style-type: none"> ❖ Clarify responsibilities and agree areas covered / Negotiate to enhance service ❖ Improve liaison and co-ordination of input with Council on routine cleaning 	March 2003 September 2003	<p>Meetings have been held to identify the issues - the provision of and the emptying of litter bins, the District Council's street cleaning programme, the Parish Lengthsman scheme.</p> <p>Intention to pilot other improvements with an area in the urban core</p> <p><i>A Service Development Proposal to implement a Litter Action Plan failed to obtain budget approval. It is intended now to review current street cleansing activities to seek improvements within existing resources.</i></p>	April 04 onwards

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
19	Increase amount of waste composted	<ul style="list-style-type: none"> ❖ Introduce four further composting rounds to agreed programme 	March 2004	<p>By March 2003 scheme was operating in 8,000 properties. Scheme being implemented in 800 properties in March 2003, 2,400 in July 2003 & 3,500 in March 2004.</p> <p><i>Plans have been approved to extend the scheme to a further 6,000 households during 2004/05.</i></p>	March 05
20	Increase amount of paper recycled by kerbside scheme	<ul style="list-style-type: none"> ❖ Introduce two weekly schemes to all the composting areas ❖ Develop and promote scheme including regular monitoring of take up 	<p>January 2002</p> <p>March 2003</p>	<p>Done</p> <p>Quarterly meetings now held with contractor to develop scheme. All households on the scheme to receive a fortnightly collection from October onwards.</p>	
21	Ensure successful commencement of Brightstar Contract for total waste treatment	<ul style="list-style-type: none"> ❖ Complete agreement with Derby City Council for waste delivery process ❖ Revise operational plan to ensure timely delivery of waste material 	<p>January 2003</p> <p>July 2003</p>	<p>Awaiting information from Derby City Council</p> <p><i>The Brightstar company has now withdrawn from the contract.</i></p>	

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
22	Maximise resources to fund waste management initiatives	<ul style="list-style-type: none"> ❖ Make bids to funding bodies 	October 2003	<p>Two bids have been made to DEFRA for special funding to expand recycling but neither successful</p> <p><i>Funding has now been obtained for a pilot scheme for 12,000 households.</i></p> <p><i>However a subsequent bid to extend the scheme across the district has been unsuccessful.</i></p>	January 2004
23	Review Recycling Plan in conjunction with Derbyshire Waste Strategy and South Eastern Area Sub Group Strategy	<ul style="list-style-type: none"> ❖ Short term action plan to meet statutory targets for 2003 and 2005 ❖ Full plan completed and approved 	Completed October 2003	Done	Revised to June 04
24	Develop proposals for introducing a kerbside dry recyclables collection scheme	<ul style="list-style-type: none"> ❖ Develop schemes with private sector and neighbouring authorities 	March 2003	See 22	
25	Review bin provision and placement with parish councils	<ul style="list-style-type: none"> ❖ Review and revise position and provision of bins –develop proposals ❖ Implement proposals ❖ Consider option for parish councils to empty litter bins 	April 2003 September 2003 April 2004	Being developed with Nos. 17 and 18	October 2003 Revised to April 04 onwards
26	Increase number of cuts to highways grass to improve quality	<ul style="list-style-type: none"> ❖ Increase number of cuts on Council owned areas (POS) and highways grass.(D.C.C.) ❖ Lobby D.C.C. to meet full costs of 12 cuts per annum to highways grass 	April 2003 Ongoing	Done	
27	Review grass cutting methods	<ul style="list-style-type: none"> ❖ Develop options for improving quality of grass cutting by additional cylinder mowing 	September 2003		

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
28	Introduce Performance Monitoring to grounds maintenance operations	❖ Introduce monitoring system similar to Refuse and Cleansing operations	April 2003		October 2003 Revised to June 04
29	Maximise effectiveness of existing partnerships for waste management activities	<ul style="list-style-type: none"> ❖ Improve dialogue and set targets with existing partners ❖ Develop new partnerships with private sector and neighbouring authorities 	<p>December 2001</p> <p>March 2003</p>	<p>Dialogue improved for paper recycling and composting but no agreed targets yet. (Targets currently being agreed). Regular discussion with potential contractors for composting, including joint discussion with Derby City, East Staffordshire and Amber Valley</p>	
30	Rationalise structure of Technical Services Division	❖ Clearly apportion responsibilities for Waste Management and Grounds Maintenance between two units	April 2003	<p>Proposals agreed by Policy Committee in February. Implementation now underway (Now completed)</p> <p>Done</p> <p>Ongoing</p>	
31	Clarify Member accountability for service and its development	<ul style="list-style-type: none"> ❖ Clarify accountability in a report to Members ❖ Report progress on Clean Team implementation plan to Policy and Scrutiny Committees 	<p>Done</p> <p>Ongoing</p>		
32	Improve communication with Stakeholders on cleansing the environment issues	❖ Prepare a Communication Plan to include the following	October 2003		Revised to April 04 onwards

No.	Service Key Task	Action	Timescale	Comments	Revised Timescale
33	Develop quality standards on waste related services	<ul style="list-style-type: none"> ❖ Implement Technical Advisors Group (TAG) Quality monitoring frameworks for Refuse Collection and Street Cleansing and compare results with other users 	April 2003	Started	Revised to April 04 onwards
34		<ul style="list-style-type: none"> ❖ Work with TAG to produce quality framework for Grass Cutting 	April 2003	Started	
35		<ul style="list-style-type: none"> ❖ Become Members of the Tidy Britain Groups People and Places Programme 	April 2003	Progress depends on securing adequate budget	
36		<ul style="list-style-type: none"> ❖ Develop a proposal to obtain Chartermark Status for reviewed services 	October 2003	The Cabinet Office has revised the Chartermark Scheme – there is a subsequent "freeze" on the processing of applications until January 2004.	January 2004 Revised to January 05
37	Assess competitiveness of the service.	<ul style="list-style-type: none"> ❖ Obtain external advice on comparability of unit rates. 	August 2003		Revised to April 04

REPORT TO:	COMMUNITY SCRUTINY COMMITTEE	AGENDA ITEM: 7
DATE OF MEETING:	22 MARCH 2004	CATEGORY:
REPORT FROM:	HEAD OF COMMUNITY SERVICES	RECOMMENDED OPEN
MEMBERS' CONTACT POINT:	STUART BATCHELOR 5820	DOC: s:\cent_serv\committee reports\community scrutiny\24 mar 2003\crime and disorder strategy.doc
SUBJECT:	CRIME AND DISORDER STRATEGY	REF: SB/LJW
WARD(S) AFFECTED:	ALL	TERMS OF REFERENCE:CS04

1.0 Recommendations

1.1 That Members note the report.

2.0 Purpose of Report

2.1 To inform Members of the progress of the South Derbyshire Crime and Disorder Partnership.

3.0 Detail

3.1 An Action Team Update is attached as Annexe 1 and provides a summary of the work undertaken to date by the Partnership.

3.2 In terms of crime figures a further annexe is provided which shows the differences in crime figures over the last two years and the performance of Partnerships across Derbyshire.

Year 2 (2003/4) Action Team Update

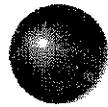
Action Team	Summary
Domestic Burglary	<ul style="list-style-type: none"> ➤ Burglary Reduction Project Stage 3 started: 1. Alarms installed in victims homes 2. The handy man scheme: 'Safer Homes South Derbyshire' is due to be launched by the end of the year. 3. Security marking kits and alarms to all households ➤ Foot In The Door Campaign held during November, Community Safety stall arranged for Christmas Light switch-on.
Anti-social Behaviour	<ul style="list-style-type: none"> ➤ Tamworth Mediation Service being utilised for South Derbyshire. ➤ Feasibility review to form Anti-social Behaviour Team. ➤ Youth Needs Survey taking place funded with £10,000 Home Office grant. ➤ Youth facilities planned for two further locations
Substance Misuse	<ul style="list-style-type: none"> ➤ Community consultation in Newhall (stage two) completed, report pending. ➤ Feasibility of conducting drugs mapping being explored. ➤ Mobile Youth Facility recognised as good practice and will be deployed County wide. ➤ Group currently looking to establish whether there is a need for supported accommodation in the District. ➤ Breakout – young persons' treatment service now operating in South Derbyshire.
Autocrime	<ul style="list-style-type: none"> ➤ Developing a multi-agency cross border crime prevention seminar for car park operators ➤ CCTV – Funding acquired for a covert mobile system. Feasibility study completed for car parks in the Town Centre. ➤ Funding secured for establishment of an 'Disposal of Vehicles' Scheme. ➤ Auto Windscreens provided free car window etching for residents in South Derbyshire – evaluation of scheme underway.

Violent Crime	<ul style="list-style-type: none"> ➤ Ongoing Pub Watch initiatives proving to be successful throughout South Derbyshire – Pub Watch packs to be piloted in Melbourne. ➤ Sub group to address racial harassment monitoring. ➤ Sub group set up to address Licensing problems. ➤ Bullying Project established.
Community Engagement	<ul style="list-style-type: none"> ➤ Annual programme of crime prevention campaigns ➤ Work is underway to develop a Partnership website. ➤ Community Engagement Officer recruited to support Neighbourhood Watch and Local Crime Reduction Groups. ➤ Corporate Sponsorship Feasibility Study being undertaken to identify potential sponsors of projects.
Domestic Violence	<ul style="list-style-type: none"> ➤ Funding secured for capital build of Safe House. ➤ New full time post at CVS to work with children and families experiencing domestic abuse. ➤ Delivering a theatre project in schools (Big Boys don't Cry) to address domestic abuse. ➤ Promotional campaign underway for Domestic Abuse ➤ Building secured for use as a Support Centre for Domestic Abuse and Community Fund application for a manager to be submitted in December.

Partnership Crime Figures - Summary

Crime Figures up to 31 December 2003

	2002 (Dec)	2003 (Dec)	Difference	Target	Variance
Domestic Burglary	323	281	-42	238 (20% reduction)	+43
Auto Crime	687	617	-70	590 (15% reduction)	+27
Violent Crime	760	750	-10	675 (10% reduction)	+75
Criminal Damage	876	859	-17	789 (10% reduction)	+70
All Crime	4754	4037	-717	N/A	N/A



South Derbyshire Community Safety Partnership

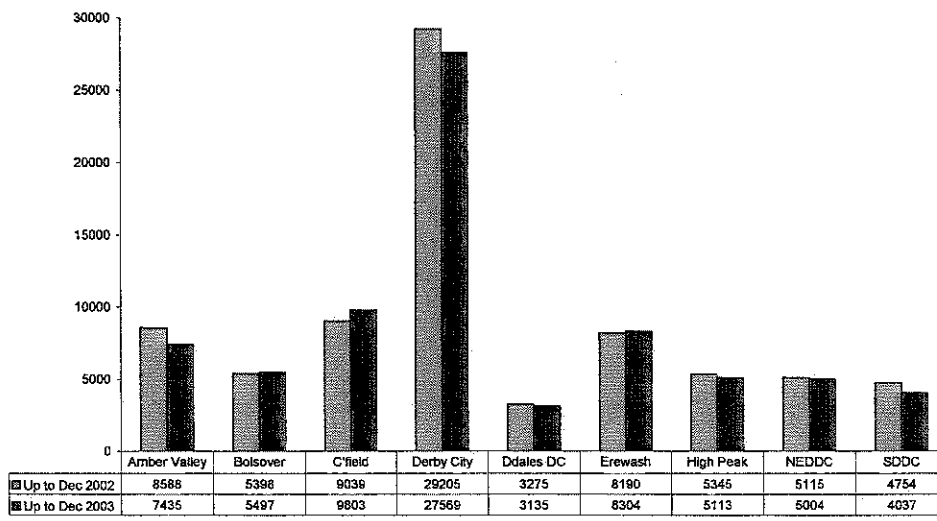
Crime 1 April up to 31 December

Appendix 4a



All crime

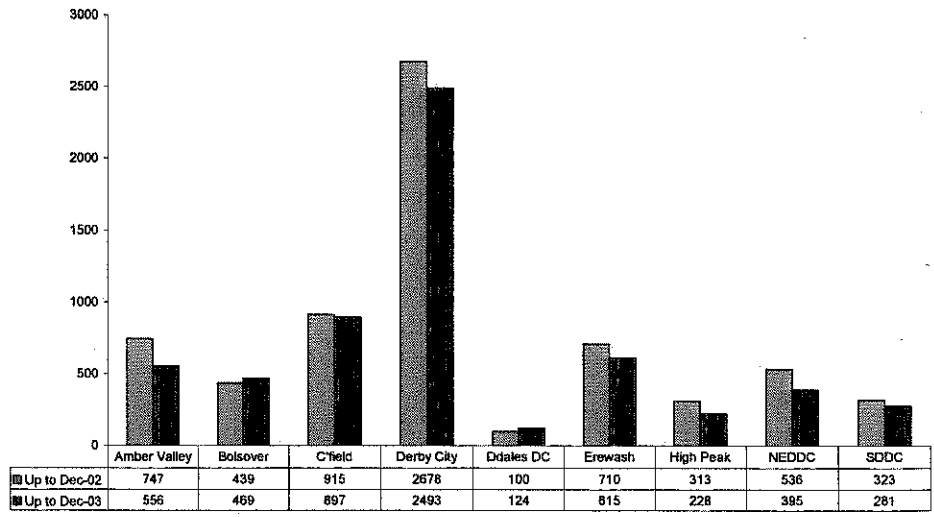
All crime





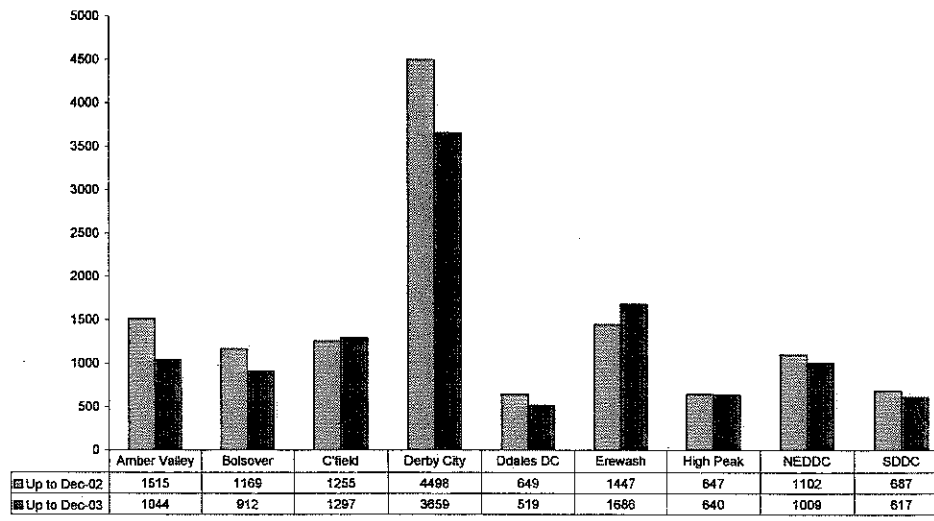
Burglary Dwelling

Burglary Dwelling



Vehicle Crime

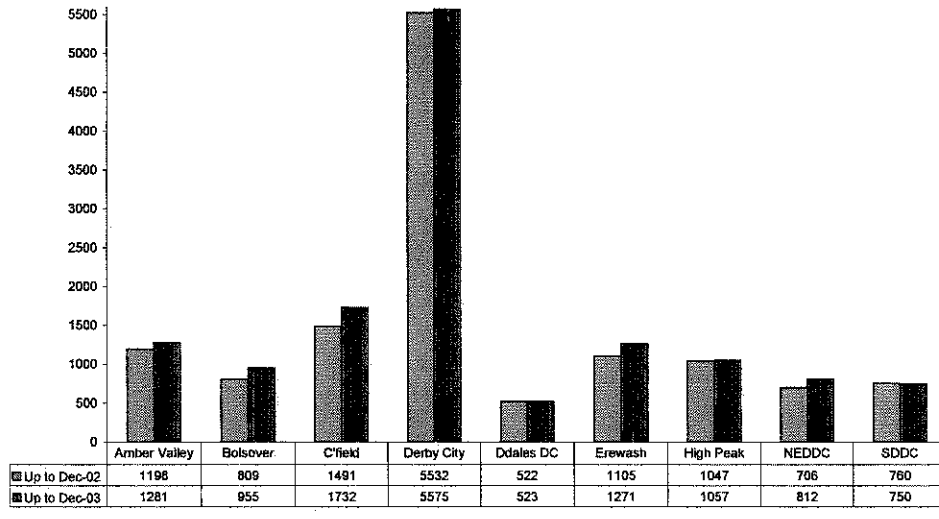
Autocrime





Violent Crime

Violent crime



REPORT TO:	COMMUNITY SCRUTINY	AGENDA ITEM:	8
DATE OF MEETING:	22nd March 2004	CATEGORY:	DELEGATED
REPORT FROM:	DEPUTY CHIEF EXECUTIVE	OPEN	
MEMBERS' CONTACT POINT:	Peter Woolrich Ext 5726	DOC: Community Strategy.doc	
SUBJECT:	SOUTH DERBYSHIRE COMMUNITY STRATEGY	REF: myfiles/committees/communityscrutiny/communitystrategy.doc	
WARD(S) AFFECTED:	ALL	TERMS OF REFERENCE: G	

1.0 Purpose of Report

1.1 To inform Members of progress in the development of the South Derbyshire Community Strategy.

2.0 Recommendations

2.1 That Members note progress.

3.0 Detail

3.1 As members will know, the Local Government Act 2000 gives the Council new powers to promote or improve the economic, social or environmental well being of the district. This is linked to the duty to prepare a Community Strategy with a Local Strategic Partnership (LSP) and to fully involve local people in the process.

3.2 At your meeting on 8th September 2003 (minute CYS/20 refers), it was reported that the first Partnership Forum Meeting had been held at the Bretby Conference Centre where a draft Constitution was agreed and nominations made to a Shadow Board to oversee the work of a Southern Derbyshire Local Strategic Partnership (SDLSP).

3.3 The Partnership's first Annual General Meeting was subsequently held at the Bretby Conference Centre on 24th October when the Constitution was formally adopted and the Board nominations confirmed. A Project Brief for the Preparation of the Community Strategy was also approved for consultation. The purpose of this brief was to:

- ◆ Inform the community, interested organisations and partners that a Community Strategy for South Derbyshire is to be prepared
- ◆ Set out the arrangements for its preparation
- ◆ Explain how the Community Strategy will relate to other national and local plans and strategies

- ◆ Seek comments on the principle issues to be examined by the strategy

3.4 The Board also agreed to hold a 'Visioning Event' to determine an overall vision for the Partnership, the possible themes for the Community Strategy and some governing principles. This was held at the Bretby Conference Centre on 28th January 2004.

3.5 The results of these exercises together with a suggested programme for preparing the Community Strategy are to be considered at the next SDLSP Board meeting on 18th March and a verbal update will be given to Members at the meeting.

4.0 Financial Implications

4.1 There are no financial implications arising directly from this report.

5.0 Background Papers

Reports to Community Scrutiny Committee

Minutes of the Southern Derbyshire Local Strategic Partnership Shadow Board