Housing and Community Services Success Areas - Quarter 1 2016



Appendix B

The figures and results in this document are fictional and have been created for display purposes only.



75% target visits completed



75% target action plans completed with vulnerable customers



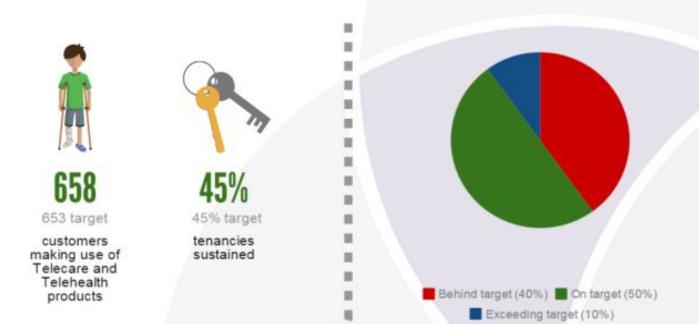
58% target tenancies sustained



12 target referrals to support agencies



87.9% 82% target customer satisfaction



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89%

76% target

all actions completed



76%

74% target

National Forest Indicator



63.2%

60% target

balanced financial budget



12

14

12 target

engagement events for staff



Gold

Gold target

Investors in People Standard achieved